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OpSource Establishes Operations Center in Bangalore, India

Service Delivery Platform™ Enables Unique Resource Collaboration Worldwide

Santa Clara, Calif., June 14, 2004 -- OpSource, Inc., a provider of next-generation outsourced IT infrastructure services, today announced the opening of an operations center in Bangalore, India, to augment existing US-based operations, engineering and support services. The Bangalore team will not replace US resources, but will play a key role in the delivery of outsourced IT services to OpSource customers requiring worldwide support, such as in the recently announced engagement with Agile Software (Nasdaq: AGIL). In a move that differentiates its use of offshore resources, OpSource is keeping its high touch customer operations, such as its Customer Care Center, architectural engineering and operations team, here in the United States.

“We felt very strongly that incorporating offshore resources into our service creation and delivery strategy had to benefit our customers and employees as well as our bottom line,” said Treb Ryan, CEO, OpSource. “By keeping high touch services local, our customers are assured that the people they are interacting with are intimately familiar with their business and available for on-site consultation. At the same time, our Bangalore based operations team will allow us to deliver more extensive remote ‘follow-the-sun’ services while improving quality of life for our current US operations team by decreasing onerous graveyard shift responsibilities.”

Service Delivery Platform Optimizes the Use of Offshore Resources

The OpSource Service Delivery Platform™ (SDP) insures that the Bangalore operations team is immediately productive and seamlessly integrated into OpSource’s worldwide service development and delivery. Through its use, OpSource employees in any geographic location can deliver the same high quality, efficient and cost-effective services to customers in any

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geographic location. The SDP is a collaborative platform that provides single sign-on, unified, secure access to a centralized database that integrates data from local systems across OpSource's worldwide locations, and incorporates standardized tools, best-in-class processes and procedures as well as real-time monitoring and ticketing.

The 10 person staff in Bangalore will initially deliver mid-level IT services, such as remote systems administration, to OpSource customers worldwide. OpSource plans to add 20-30 additional engineers to the India office to support network operations and develop products and services in conjunction with OpSource's US-based engineers. Concurrent with this announcement, industry veteran Vivek Handa has been named Vice President and General Manager of OpSource India. Prior to joining OpSource, Handa was Vice President of Information Technology & Systems at Agile Software.

OpSource India Pvt. Ltd. is located at:

Unit 01 B, Explorer Building
International Tech Park
Whitefield Road
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About OpSource

OpSource, Inc. is a global IT infrastructure services provider that enables ISVs, ASPs, telecommunications and hardware companies to seamlessly and effortlessly outsource IT services delivery while simultaneously reducing costs and improving quality. The innovative OpSource Service Delivery Platform (SDP) empowers companies, for the first time, to significantly reduce costs, raise the level of customer service and improve ongoing operational efficiencies. The SDP can reduce operational costs well over 40%, ensure 100% SLAs and efficiently integrate legacy systems into a next generation IT architecture within 45 days.

OpSource provides turnkey IT service delivery solutions ranging from data center technical staffing, remote hands services, monitoring, and security, to complex managed hosting, application hosting, ASP infrastructure and complete IT outsourcing for Global 2000 companies.

The company is headquartered in Santa Clara, CA, with additional operations in Irvine, CA, Chicago, New York City, Lyndhurst, NJ, Chantilly, VA, London, England and Bangalore, India. For more information about OpSource, visit the company's web site at <http://www.opsource.net/>.

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