



2901 Tasman Drive, #109 Santa Clara, CA 95054 tel 408.654.9401
www.sigmaquest.com

SigmaQuest Aligns with OpSource to Deliver Its Software as a Service (SaaS)

SaaS model targets OEMs with global design, manufacturing and services operations

SANTA CLARA, Calif. – May 03, 2005 – SigmaQuest™ Inc., the enterprise software company whose solutions provide unprecedented insight and actionable information to ensure product and process integrity, today announced that it has aligned with OpSource (Santa Clara, CA) to deliver its SigmaSure product performance intelligence software in an on-demand model. OEMs that want to use SigmaQuest’s software, for managing product development quality across global manufacturing sites, now have the option of hosting SigmaSure Enterprise Edition themselves or accessing SigmaSure in a Software as a Service (SaaS) model through www.sigmaquest.com.

“Increasingly more and more global manufacturers with business focuses ranging from medical electronic to consumer device development are relying on SigmaQuest’s SigmaSure to meet their product quality goals,” said Nader Fathi, CEO of SigmaQuest. “Our partnership with OpSource, the leader in enabling Software as a Service, enables customers to take advantage of SigmaSure’s rich capabilities while achieving faster time to implementation and dramatically reducing IT support costs. Moreover, OpSource offers a world-class IT infrastructure, which allows us to scale our on-demand offerings while reducing our total cost of ownership.”

OpSource sets the standard for SaaS infrastructure best practices. It provides first line call center support, 24x7 systems management, hosting, networking and monitoring in a fully-redundant infrastructure housed in a Tier 1 data center facility. In addition to on-site support, OpSource supplies security services, including redundant firewalls configured with session-based failover and a managed firewall. To ensure maximum scalability, OpSource delivers a utility computing architecture that encompasses business continuity services such as regular backups and disaster recovery.

“SigmaQuest is the leader in Product Performance Intelligence. We’re excited to be working with such a market leader, because we really believe in its solution and the benefits of the SaaS model,” stated Treb Ryan, CEO of OpSource. “OpSource’s services will enable SigmaQuest to accelerate its time to market, minimize costs and bring the best possible on-demand solution to its customers.”

Pricing and Availability

SigmaSure on-demand solution is available now. Customers can access SigmaSure from any computer with a web browser at www.sigmaquest.com; there is no traditional software to install, maintain or upgrade. New SigmaSure customers can be up and running within days. For pricing information, please contact SigmaQuest’s sales department at (408) 654-9401, or email sales@sigmaquest.com.

About OpSource

OpSource, the leader in enabling Software as a Service (SaaS), provides cost-effective, turnkey solutions for software companies that need to quickly add or grow SaaS products and revenue. Optimal On-DemandSM, a comprehensive and scalable offering built on the company's patent-pending OptiTech Services EngineSM, meets the growing need for software companies to deliver SaaS quickly, without the inherent risk and investment in a costly services infrastructure. Optimal On-Demand includes application management, end-user support, 24x7 systems management, hosting and networking, security, disaster recovery, change management, and more, as well as optional consulting services to help software companies work through the business model, code, and operational issues associated with SaaS. Optimal On-Demand is provided under the software company's brand and priced per unit, on-demand, delivering immediate and ongoing ROI.

Headquartered in Santa Clara, CA, OpSource has additional operations in the Los Angeles, New York City, Denver, Chicago, and Washington, D.C. metro areas, as well as international offices in London and Bangalore. For more information about OpSource, visit the company's web site at opsource.net.

About SigmaQuest

SigmaQuest Inc. is an enterprise software company whose solutions provide unprecedented insight and actionable information to ensure product and process integrity, by collecting, aggregating and analyzing test and quality data. Its solutions enable global enterprises and their partners to optimize product time-to-market, cost, and quality. This is accomplished through personalized views of product quality information, pro-active alerts, and comprehensive traceability - all in real time. The company is headquartered at 2901 Tasman Drive, Suite 109, Santa Clara, CA 95054. It can also be reached at (408) 654-9401, or at www.sigmaquest.com.

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For More Information Contact:

Eileen Elam (for SigmaQuest)
KJ Communications, Inc.
(650) 917-1488
eileen@kjcompr.com

OpSource, Inc.
(408) 567-2000
pr@opsource.com