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OpSource Launches SaaSTRAK to Help ISVs Deliver New On-Demand Apps Quickly and Affordably

World's First SaaS Expert System Allows Users to Choose Best-Practice Architecture and Launch Solutions within 72 Hours

SANTA CLARA, Calif., September 26, 2006—OpSource, the SaaS experts, today launched its SaaSTRAK Expert System. SaaSTRAK guides software and service vendors through the process of selecting and configuring a best practices architecture that is suited to business requirements. The solution provides an easy, quick and cost effective method to deliver their application or service over the web. OpSource will be demonstrating the solution at the SaaSISV conference at the San Francisco Marriott in San Francisco on September 26, 2006 (<http://www.saascon.com/live/48/events/48SFO06B>).

“Many emerging SaaS vendors are uncertain about the service delivery infrastructure requirements for meeting their business objectives,” stated Jeffrey M. Kaplan, Managing Director of THINKstrategies, a strategic consulting firm and founder of the SaaS Showplace (www.saas-showplace.com). “SaaSTRAK is an innovative method for SaaS vendors to quickly understand and cost-effectively satisfy their service delivery infrastructure requirements based on OpSource’s extensive experience in this rapidly evolving market.”

SaaSTRAK, itself a SaaS application, queries a potential customer about the business needs of their application or service and then automatically identifies an architecture that is most suitable to it. After completing the survey, customers are presented with an architecture tailored to their needs along with a price quotation. Users also have the option of reviewing and customizing the architecture.

Once approved by the customer, the SaaSTRAK on-demand environment is ready to go live within 72 hours. SaaSTRAK customers receive all the benefits from the Optimal On-Demand platform, including: redundancy, load balanced tier one connections to the internet, carrier class core network and state of the art security. Additionally, they receive a wide range of services, including; database administration (DBA), 24X7 end-user call center support, and data backup with full hosting at a tier one facility. With customer support being both timely and costly to set up and staff for small companies, OpSource made this mission critical service a natural part of its offering.

“SaaSTRAK will revolutionize the way companies entering the SaaS market deliver their applications and services,” said Treb Ryan, chief executive officer of OpSource. “These companies need to quickly identify their

architecture, and get their application on line as fast as possible. SaaSTRAK is the best option available today for them to accomplish this goal.”

OpSource SaaS Delivery Service Benefits Include:

- 100% network and server uptime guaranteed by OpSource Service Level Agreements (SLAs)
- Disaster protection includes: fully encrypted, daily disk to offsite datacenter backup and data restore via online.
- Retention scheme: 7-dailys, 5-weeklys, and 3-monthly
- 24x7x365 end-user call center
- 24x7x365 customer service and support
- Assigned Program and Technical Operations Manager
- Full DBA Support
- Full patch management
- Access to OpSource's OptiView portal for knowledgebase articles, trouble ticketing, and Multipoint Monitoring for server, network, and customer experience metrics
- Support for both popular Linux and Windows stacks

Availability

Get started on SaaSTRAK now at www.opsource.net/saastrak/

For more information about OpSource or any of its products, contact the company at 408-567-2000 or 800-664-9973. Visit the company's web site at www.opsource.net.

About OpSource

OpSourcetm, the SaaS experts, is focused on providing the operational infrastructure and ongoing services that enable software companies, On-Demand businesses, and web applications providers to deliver and maintain the highest quality web-based solutions. By choosing OpSource as a SaaS partner, OpSource customers are freed from infrastructure management and can focus on improving applications and acquiring new customers. OpSource's Optimal On-Demandsm infrastructure enables businesses to deploy SaaS and web-based applications quickly, cost effectively, securely, and with high quality standards. Companies at any stage in the application lifecycle, delivering any type of application, can benefit from our comprehensive services and expertise. OpSource is the only company to offer Success-Based Pricingsm, a unit-based pricing model, that allows businesses to begin with a modest minimum commitment, and their expenses scale only when their revenue increases. For more information about OpSource, visit www.opsource.net.

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