



OpSource[™]
The Business of Web Operations



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OpSource Ranked Number 39 in Deloitte's Technology Fast 50 Program for Silicon Valley Internet, Media & Entertainment and Communication Companies

Award Winning Web Solutions Contribute to High Revenue Growth

Santa Clara, Calif., – November 3, 2008 – OpSource[™], the leader in Web operations, today announced that it was ranked number 39 in Deloitte's prestigious Technology Fast 50 program for Silicon Valley, a ranking of the fastest growing technology, media and communications companies. This year's Silicon Valley Technology Fast 50 program is co-presented by Deloitte, Silicon Valley Bank, Korn/Ferry International, Cooley Godward Kronish LLP, Cornish & Carey Client Solutions, and ABD Insurance and Financial Services – A Wells Fargo Company. Rankings are based on the percentage revenue growth over five years from 2003 to 2007.

“Since 2005, OpSource has focused exclusively on providing Web operations to SaaS and Web companies, and that focus has paid off with stellar growth and equally important, a leadership position in this dynamic market. It has also been exciting to share the success that our OpSource On-Demand customers, large and small, enjoy” said Treb Ryan, CEO of OpSource. “We remain optimistic that SaaS companies will fare better than traditional software companies as we all work our way through the challenging economic environment. The ability of SaaS users to scale up and down as their needs change, rather than having to purchase costly perpetual licenses, should help buffer the impact of the downturn on SaaS providers.”

“OpSource has proven to be one of the fast-growth success stories of Silicon Valley,” said Mark Jensen, Managing Partner, National Venture Capital Services, Deloitte & Touche LLP. “We applaud their dedication to making their vision a reality.”

OpSource's Web operations solutions include:

OpSource On-Demand[™] is a Web operations solution for SaaS delivery with hundreds of applications, millions of users and billions of transactions supported daily. It combines technical operations (managed hosting) with application operations (application optimization, performance management, data management, and compliance and certifications) and business operations (customer on-boarding/billing, analytics and end-user

support). OpSource On-Demand provides everything except the actual application, freeing companies from investing in and managing the complex and costly infrastructure and services necessary to deliver applications over the Web. And, its Success-Based PricingSM model allows businesses to scale expenses as revenues increase.

OpSource Billing CLMTM, an end-to-end subscription management, metering and payment solution, is the next-generation of on-demand customer lifecycle management solutions, combining rapid Web service installation, self-service ease-of-use and comprehensive customer on-boarding, subscription management and billing capabilities. Level 1 PCI DSS Compliant, it elevates billing from its traditional services role to a revenue generating tool for SaaS and Web companies. It enables sales and marketing departments to increase their revenues by quickly and easily changing trials, promotions and pricing, all without IT help. Delivered as a Web service, it is easy to integrate into on-demand applications, taking days rather than months.

OpSource ConnectTM is a pioneering service enabling SaaS and Web companies to consume and publish multiple Web services across a common, secure platform — the OpSource Services BusTM. OpSource Connect solves the problem of SaaS integration by unifying SaaS applications in the “cloud” and with legacy enterprise applications behind the corporate firewall. SaaS applications will no longer function in silos; instead, they can be leveraged in new and expanded markets. This will change the way companies build and deploy SaaS applications, the way the applications interact, and how the applications reach new markets.

About OpSource

OpSourceTM delivers Software-as-a-Service (SaaS) and Web applications for on-demand companies, with hundreds of applications, millions of users and billions of transactions supported daily. OpSource On-DemandTM, the leading Web operations solution, is defining how Web-based software is delivered. By choosing OpSource as their Web application delivery partner, companies are freed from investing in and managing the complex and costly infrastructure and services necessary to deliver applications over the Web. They can instead focus their resources on developing, marketing and selling their applications and services. Further, by using OpSource ConnectTM companies can leverage Web services such as OpSource Billing CLMTM, OpSource AnalyticsTM and OpSource End-User SupportTM and integrate their applications with other SaaS applications over the Internet as well as with enterprise applications behind the corporate firewall. OpSource On-Demand is suitable for companies at any stage of growth, with any type of on-demand application. OpSource is the only company to offer Success-Based PricingSM, a unit-based pricing model that allows businesses to begin with a modest minimum commitment and scale expenses as revenues increase.

Headquartered in Santa Clara, CA, OpSource has Web application delivery centers in Virginia, London and Bangalore. For more information about OpSource, visit www.opsource.net.

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