



OpSource[™]
The Business of Web Operations

For Immediate Release

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Entry Software Chooses OpSource Web Operations to Empower Entry.com

OpSource On-Demand Compliance, Scalability and Security Key to Selection

SANTA CLARA, Calif. – November 11, 2008 – OpSource[™] today announced that Entry Software, a market leader in integrated work management solutions, has selected OpSource On-Demand[™] to empower its Entry.com[™] On Demand service, which delivers enterprise-class power and the highest levels of security and standards compliance to teams of any size, without the need for up-front investment.

Entry Software provides work management solutions to reduce cost, improve operating efficiency and increase strategic advantage for IT departments, product departments and service organizations. Its comprehensive Project Management and Help Desk software are deeply integrated with Portfolio Management and Time Sheets to produce the most powerful collaboration suite. Facing SaaS customers' increasing demand for the level of operational rigor, Entry Software turned to OpSource to upgrade its SaaS hosting center to the highest levels of scalability, security, support, and standards compliance.

Entry Software CEO Barry Cousins said, "We previously managed our own hosting operation and realized that with our growth rate and the increasing customer demand for SaaS operational rigor and support models, it is critical to find a partner who can handle those components so that we can concentrate on our core offerings to provide continued product excellence. We find OpSource's ongoing adherence to standards such as SAS 70 especially impressive since it requires a great deal of commitment."

OpSource CEO Treb Ryan said, "The world is rapidly moving to on-demand. Companies are finding that successfully delivering applications and services over the Web requires much more than simply selecting a managed hosting provider. It requires a partner who understands and thrives in the on-demand world. We are very excited to work with Entry Software as we share their focus and dedication to deliver cost effective, high quality on-demand products and services for customers."

About OpSource On-Demand

A comprehensive, award-winning Web operations solution, OpSource On-Demand enables Software-as-a-Service (SaaS) and Web companies to quickly and securely deliver their applications and services over the Web to consumers and businesses alike. Going far beyond full-featured managed hosting, it includes the application management, compliance and business services that are necessary for on-demand business success. OpSource On-Demand includes:

Technical Operations

- Best-in-class, scalable software, hardware and network infrastructure
- World-class data center facilities
- Redundant carrier class load balancing architecture
- In-depth 24x7 monitoring, security, and management procedures backed by SAS-70 Type II audits
- Built-in high availability solutions from simple clustering to wide-area disaster recovery

Application Operations

- Data management
- Performance management, including multipoint user-experience monitoring
- Application roll out and change management
- Application optimization
- Compliant infrastructure, processes and procedures including: SAS 70 Type II audited, HIPAA and PCI DSS compliance and salesforce.com and WebEx certifications

Business Operations

- OpSource Billing™ - An end-to-end subscription management, metering and payment stand-alone solution, or as part of OpSource On-Demand
- OpSource Connect™ - A Web services infrastructure and integration toolset, for application integration in the "Cloud" and behind the corporate fire-wall
- OpSource End-User Support™ - 24x7 customer branded end-user support
- OpSource Analytics™ - A real-time application and customer usage information, and health of business analysis and reporting tool

About OpSource

OpSource™ delivers Software-as-a-Service (SaaS) and Web applications for on-demand companies, with hundreds of applications, millions of users and billions of transactions supported daily. OpSource On-Demand™, the leading Web operations solution, is defining how Web-based software is delivered. By choosing OpSource as their Web application delivery partner, companies are freed from investing in and managing the complex and costly infrastructure and services necessary to deliver applications over the Web. They can instead focus their resources on developing, marketing and selling their applications and services. Further, by using OpSource Connect™ companies can leverage Web services such as OpSource Billing CLM™, OpSource Analytics™ and OpSource End-User Support™ and integrate their applications with other SaaS applications over the Internet as well as with enterprise applications behind the corporate firewall. OpSource On-Demand is suitable for companies at any stage of growth, with any type of on-demand application.

Headquartered in Santa Clara, CA, OpSource has Web application delivery centers in Virginia, London and Bangalore. For more information about OpSource, visit www.opsource.net.

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About Entry Software

Founded in 1998, Entry Software Corporation is the market leader in integrated work management solutions. Entry Software makes teams of knowledge workers more successful by getting all of their work onto a single list. Entry Software offers a deeply integrated suite of full-function tools for Project Management, Portfolio Management, Help Desk, and Time Sheets. Both small teams and large organizations benefit from having a single environment for planning and managing their work.

Entry Software's real project management software caters to any level of expertise and project complexity. It's help desk software that enables the centralized management of an unlimited number of independent, unique support operations. But most importantly, executives can manage the entire enterprise with integrated resource and portfolio reporting that includes both project and support work.

Entry Software has also introduced a free 30 day trial offering. Combining a new hosted managed offering and a 30 day free trial allows companies to test our application in a simulated production environment and all that is required is access to the internet. It is a very powerful way to introduce you to an application without any financial commitment. Come and test our application today and see the efficiency an integrated suite of products can have on your productivity and employee satisfaction. To learn more about how Entry Software is creating competitive advantages for organization, visit www.entry.com.