



OpSource[™]
The Business of Web Operations

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DecisionView Selects OpSource to Create On Demand Patient Recruitment Tool for Clinical Trials

Life Sciences Predictive Analytics Leader Says SaaS Industry Leadership and Demonstrated Success in Web Operations Key Factors in Selection of On Demand Partner

Santa Clara, Calif. – December 3, 2008 – OpSource[™], the leader in Web operations, today announced that DecisionView, Inc., the leading provider of software solutions to optimize clinical trial performance for life sciences companies, selected OpSource OnDemand[™] for DecisionView's DV OnDemand Solution. DecisionView will leverage OpSource On-Demand to support on-demand delivery of its predictive analytics application, StudyOptimizer, which is designed to improve the patient-recruitment process for clinical trials. OpSource's leadership and experience in SaaS application delivery combined with its award winning OpSource On-Demand Web operations solution were keys to its selection.

Increased regulatory requirements, complex protocols and a global patient population make clinical trial recruitment increasingly difficult to manage and can cause delays in the regulatory approval process that cost companies millions of dollars. DecisionView's StudyOptimizer improves clinical trial performance for life science organizations around the world. It helps these organizations make better informed decisions by delivering predictive analytics, scenario modeling and recruitment planning automation to reduce clinical study costs and improve the recruitment and enrollment process for clinical trials. DecisionView sought to expand the market for StudyOptimizer by making its offering on-demand, and required a seamless solution that offered a high degree of security and met all audit requirements.

Linda Drumright, DecisionView's Chief Operating Officer says, "OpSource beat the competition hands down. We liked OpSource's track record and experience, and it provided us with the most comprehensive service at the most competitive price, beating even an in-house offering. In the end, we got a best-of-breed solution that enables us to provide StudyOptimizer and our future clinical performance optimization solutions as an on-demand solution for our customers."

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OpSource CEO Treb Ryan said, "DecisionView has been recognized by organizations like IDC and Gartner for its efforts around the world to improve healthcare by making clinical trials more efficient. To deliver an on-demand solution for a product like theirs, one which has the potential to impact people's lives, requires not just a managed hosting provider, but a partner that has a proven track record of success in the on-demand arena. We are proud DecisionView has chosen to partner with us as they seek to deliver a high quality on-demand product."

About OpSource On-Demand

A comprehensive, award-winning Web operations solution, OpSource On-Demand enables Software-as-a-Service (SaaS) and Web companies to quickly and securely deliver their applications and services over the Web to consumers and businesses alike. Going far beyond full-featured managed hosting, it includes the application management, compliance and business services that are necessary for on-demand business success. OpSource On-Demand includes:

Technical Operations

- Best-in-class, scalable software, hardware and network infrastructure
- World-class data center facilities
- Redundant carrier class load balancing architecture
- In-depth 24x7 monitoring, security, and management procedures backed by SAS-70 Type II audits
- Built-in high availability solutions from simple clustering to wide-area disaster recovery

Application Operations

- Data management
- Performance management, including multipoint user-experience monitoring
- Application roll out and change management
- Application optimization
- Compliant infrastructure, processes and procedures including: SAS 70 Type II audited, HIPAA and PCI DSS compliance and salesforce.com and WebEx certifications

Business Operations

- OpSource Billing CLM™ - An end-to-end subscription management, metering and payment stand-alone solution, or as part of OpSource On-Demand
- OpSource Connect™ - A Web services infrastructure and integration toolset, for application integration in the "Cloud" and behind the corporate fire-wall
- OpSource End-User Support™ - 24x7 customer branded end-user support
- OpSource Analytics™ - A real-time application and customer usage information, and health of business analysis and reporting tool

About OpSource

OpSource™ delivers Software-as-a-Service (SaaS) and Web applications for on-demand companies, with hundreds of applications, millions of users and billions of transactions supported daily. OpSource On-Demand™, the leading Web operations solution, is defining how Web-based software is delivered. By choosing OpSource as their Web application delivery partner, companies are freed from investing in and managing the complex and costly infrastructure and services necessary to deliver applications over the Web. They can instead focus their resources on developing, marketing and selling their applications and services. Further, by using OpSource Connect™ companies can leverage Web services such as OpSource Billing CLM™, OpSource Analytics™ and OpSource End-User Support™ and integrate their applications with other SaaS applications over the Internet as well as with enterprise applications behind the corporate firewall. OpSource On-Demand is suitable for companies at any stage of growth, with any type of on-demand application.

Headquartered in Santa Clara, CA, OpSource has Web application delivery centers in Virginia, London and Bangalore. For more information about OpSource, visit www.opsource.net.

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About DecisionView, Inc.

DecisionView develops innovative Web-based software solutions that enable life sciences organizations around the world to improve clinical trial performance. DecisionView improves the visibility and predictability of clinical trial performance by automating critical clinical trials processes with integrated predictive analytics, simulation and scenario modeling capabilities that deliver proven business value, including faster cycle times and reducing clinical trials costs. Granite Ventures, Partech International and Aeris Capital are primary investors in the company.

For additional information, visit www.decisionview.com.

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