



OpSource[™]
The Business of Web Operations

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Taleo Selects OpSource to Deliver On-Demand Talent Management Solutions for SMBs

*OpSource On-Demand Provides Scalable, Dependable Web Delivery for
Taleo Business Edition*

Santa Clara, Calif. – December 15, 2008 – OpSource[™], the leader in Web operations, today announced that Taleo (NASDAQ: TLEO), the leading provider of on-demand talent management solutions, will leverage OpSource On-Demand[™] to deliver Taleo Business Edition Platform. Taleo Business Edition is the company's Software-as-a-Service (SaaS) offering consisting of recruiting and performance management solutions for small and medium businesses (SMBs).

When Taleo decided to outsource SaaS delivery for its SMB client base they needed a scalable solution they could depend on to meet performance requirements and eliminate the large upfront costs of a data center. Taleo selected OpSource On-Demand because of its proven reputation as a robust, cost effective and secure solution.

Jason Blessing, General Manager and Group Vice President, Taleo Business Edition, said, "We looked at several different Web delivery providers for Taleo Business Edition and chose OpSource because they meet our high standards for excellence; they know our business and they are experts in SaaS delivery. As an OpSource On-Demand customer, we receive access to their wide range of services and expertise without having to pay for additional in-house resources and employees. Additionally, OpSource is able to scale with us and their success-based pricing model gives us real value from a cost perspective."

Treb Ryan, CEO of OpSource, said, "Taleo guarantees the integrity of customers' data and processes and OpSource On-Demand offers the security and reliability they need to fulfill that promise. Additionally, our disaster recovery solution provides Taleo peace of mind knowing there is a plan in place to keep applications running even in 'worst case' scenarios. We're honored to have earned Taleo's trust as their Web operations partner for Taleo Business Edition."

About OpSource On-Demand

A comprehensive, award-winning Web operations solution, OpSource On-Demand enables Software-as-a-Service (SaaS) and Web companies to quickly and securely deliver their applications and services over the Web to consumers and businesses alike. Going far beyond full-featured managed hosting, it includes the application management, compliance and business services that are necessary for on-demand business success. OpSource On-Demand includes:

Technical Operations

- Best-in-class, scalable software, hardware and network infrastructure
- World-class data center facilities
- Redundant carrier class load balancing architecture
- In-depth 24x7 monitoring, security, and management procedures backed by SAS-70 Type II audits
- Built-in high availability solutions from simple clustering to wide-area disaster recovery

Application Operations

- Data management
- Performance management, including multipoint user-experience monitoring
- Application roll out and change management
- Application optimization
- Compliant infrastructure, processes and procedures including: SAS 70 Type II audited, HIPAA and PCI DSS compliance and salesforce.com and WebEx certifications

Business Operations

- OpSource Billing CLM™ - An end-to-end subscription management, metering and payment stand-alone solution, or as part of OpSource On-Demand
- OpSource Connect™ - A Web services infrastructure and integration toolset, for application integration in the "Cloud" and behind the corporate fire-wall
- OpSource End-User Support™ - 24x7 customer branded end-user support
- OpSource Analytics™ - A real-time application and customer usage information, and health of business analysis and reporting tool

About OpSource

OpSource™ delivers Software-as-a-Service (SaaS) and Web applications for on-demand companies, with hundreds of applications, millions of users and billions of transactions supported daily. OpSource On-Demand™, the leading Web operations solution, is defining how Web-based software is delivered. By choosing OpSource as their Web application delivery partner, companies are freed from investing in and managing the complex and costly infrastructure and services necessary to deliver applications over the Web. They can instead focus their resources on developing, marketing and selling their applications and services. Further, by using OpSource Connect™ companies can leverage Web services such as OpSource Billing CLM™, OpSource Analytics™ and OpSource End-User Support™ and integrate their applications with other SaaS applications over the Internet as well as with enterprise applications behind the corporate firewall. OpSource On-Demand is suitable for companies at any stage of growth, with any type of on-demand application.

Headquartered in Santa Clara, CA, OpSource has Web application delivery centers in Virginia, London and Bangalore. For more information about OpSource, visit www.opsource.net.

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